

detecting monitors



context

dit document beschrijft hoe je in LS monitors troubleshoot (niet gescand, bv)

- Full output from the following tool: http://www.nirsoft.net/utils/monitor_info_view.html ;. Run the tool on the Windows computer the missing monitor is connected to.
- If possible, a photo of the serial of the missing monitor. There should be a sticker on the monitor somewhere.
- Export of the registry hive, run on the Windows computer with the incorrect monitor information:

```
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Enum\DISPLAY
```

- The output of the following two PowerShell commands, run on the Windows computer with the incorrect monitor information:

```
Get-WmiObject -Query "Select * FROM WMIMonitorID" -Namespace root\wmi  
Get-WmiObject -Query "Select * FROM Win32_PnPEntity where PNPdeviceid like  
'DISPLAY\\%'" -Namespace root\cimv2
```

We recommend compressing these files into an archive (zip/rar/7z) prior to sending them to drastically reduce their size.

meer info

voeg hier linken toe naar verdere uitleg

[lansweeper](#)

From:
<https://louslab.be/> - **Lou's lab**

Permanent link:
https://louslab.be/doku.php?id=lansweeper:monitor_detection

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